Subject: Additional Information Requested (Our Ref CHCF9001)

Date: Wednesday, August 27, 2014 at 4:04:16 PM Eastern Standard Time

From: emailboxTTAB **To:** Sarah Hsia

CC: Jason M. Sneed, emailboxTTAB, Susan Freya Olive, Erin Rall

EMAIL COMMUNICATION FROM OLIVE & OLIVE, P.A.

Protecting Intellectual Property Since 1957

To: Sarah Hsia – Sneed PLLC

Cc: Susan Freya Olive; Erin Rall – Olive & Olive, P.A.

Notice of Confidentiality: This is a confidential settlement communication, solely for the use of Charlotte Chiropractic Clinic and their counsel. If you are not the intended recipient, do not read any part of the message below the following line and do not open or read any attachments. Kindly notify us of the error by emailing us at our return address given above or at iplaw@oliveandolive.com, or call us at (919) 683-5514; and delete this message without retaining any copy.

Confidential Message to Addressee(s):

Ms. Hsia,

Thank you for the information concerning the dates of the purported calls. We have spoken with our client and are still investigating this information, however, we have not thus far been able to substantiate the information you provided. As it turns out, a third party service was monitoring all our client's incoming calls for the dates you have indicated, and if you could provide us with the telephone numbers from which the calls were made we should then be able to better assess your client's allegations.

Thanks again for your assistance.

Jennifer

Jennifer T. Anderson Attorney Olive & Olive, P.A. Intellectual Property Law 500 Memorial Street P.O. Box 2049 Durham, N.C. 27705 USA

phone: (919) 683-5514 fax: (919) 688-3781

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email: janderson@oliveandolive.com web site: http://www.oliveandolive.com

From: Sarah Hsia [mailto:Sarah@SneedLegal.com]

Sent: Monday, July 28, 2014 1:10 PM **To:** Olive & Olive; emailboxTTAB

Cc: Jason M. Sneed

Subject: unlawful use of CHIROCAROLINA mark

Please see attached.

Sarah C. Hsia, Esq.

SNEED PLLC, Of Counsel 610 Jetton St., Suite 120-107 Davidson, North Carolina 28036

Tel.: 844-763-3347

Email: sarah@sneedlegal.com

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